

# Dave Luetger

User Experience Designer

luetger.com  
dave@luetger.com  
(630) 632-6153

## SKILLS

### Disciplines

- Accessibility
- Client relations
- Design systems
- Information architecture
- Facilitation and workshops
- Project management
- Usability testing
- User research

### Methods

- Card sorting
- Click-through prototyping
- Competitive analysis
- Contextual interviews
- Heuristic evaluation
- Storyboards
- Think-aloud testing
- Wireframes

### Software

- Sketch
- HTML / CSS / Sass
- Photoshop
- Illustrator
- InDesign
- InVision / Marvel
- Balsamiq
- Omnigraffle

## WORK

### NASA Ames

User Experience Designer / June 2015 – Present

- Performed user studies and led design on DEx, a tool for SLS engineers, saving them 15 days per review
- Leading an effort between design and development to create a new design system
- Leading an effort to improve the accessibility of NASA's Mission Assurance System
- User research, usability testing, information architecture, and interface design supporting human spaceflight missions

### Underwriters Laboratories

User Experience Designer / May 2014 – May 2015

- Research, usability testing, and interaction design for product safety tracking tools
- Led the creation of a new user experience design practice through workshops and introducing new methods

### Fino Consulting

User Experience Designer / August 2013 – May 2014

- Design and research for mobile applications in energy pricing and education
- Championed user-centered design methods at a small, developer-led agency

## SPECIAL PROJECTS

### Ragtag

Designer / May 2017 – Present

UX design for first-time political candidates and tools enabling voter turnout

### University of California Irvine MHCID

Design Mentor / January 2017 – August 2017

Provided one-on-one mentorship and feedback for students of UCI's new master's Program in HCI

## EDUCATION

### Carnegie Mellon University

Master of Human-Computer Interaction / August 2013

### University of Illinois at Urbana-Champaign

Bachelor of Arts in Sociology / May 2012